

An Overview of the New IO Waiver Services

Effective July 15, 2011

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Ohio | Department of
Developmental Disabilities

IO AMENDMENT

- **Planning**
- **New Services included in IO Amendment:**
 - *Adult Family Living*
 - *Community Respite*
 - *Residential Respite (change from current service)*
 - *Remote Monitoring & Equipment*
- **Other Items in the Amendment**

IO AMENDMENT

New Service Planning – Rules & Training

- Rules for the new IO services (3 total) went through JCARR hearing process on May 31, 2011.
 - Available on DODD website:
<http://dodd.ohio.gov/rules>
 - Rules went into effect on July 15th.
- 5 regional trainings will be held throughout the state from mid-July to late August.
- Webinars will be made available after initial training sessions have been completed.

IO AMENDMENT

New Service Planning – Provider Certification

- Current providers of Respite under IO will not have to do anything to transition to Residential Respite (unless they want to bill the 'Other Residence' code).
- Potential providers for all of the other new services, however, will need to become certified.
- Forms to certify providers for the new services are already on DODD's website; the online Provider Certification Wizard is slated to 'go-live' in late August.
- Due to ODJFS' MITS blackout, potential providers who do not already have a Medicaid Provider number will not be able to obtain a Medicaid Provider number from ODJFS until after August 2nd.

IO AMENDMENT

New Service Planning – Online Certification

The screenshot displays the 'App-Provider Certification Wizard' in a Windows Internet Explorer browser. The address bar shows the URL: <https://uatportal.dodd.ohio.gov/apps/Pages/default.aspx>. The page content includes a notice about application fees and a 'Service Selection' section. The 'Service Name' list on the left includes 'Adult Family Living', which is highlighted with a yellow arrow. The main selection area contains a grid of services with checkboxes, some of which are checked and highlighted with yellow arrows:

Service Name	Selected
Adaptive and Assistive Equipment	<input type="checkbox"/>
Adult Day Support	<input type="checkbox"/>
Adult Family Living	<input checked="" type="checkbox"/>
Adult Foster Care	<input type="checkbox"/>
Community Respite	<input checked="" type="checkbox"/>
Environmental Accessibility Adaptations	<input type="checkbox"/>
Home Delivered Meals	<input type="checkbox"/>
Homemaker Personal Care	<input type="checkbox"/>
HPC-Transportation - Mileage	<input type="checkbox"/>
Institutional Respite	<input type="checkbox"/>
Interpreter	<input type="checkbox"/>
Non-Medical Transportation - Mileage	<input type="checkbox"/>
Non-Medical Transportation - Trip	<input type="checkbox"/>
Nutritional Services	<input type="checkbox"/>
Personal Emergency System	<input type="checkbox"/>
Remote Monitoring	<input checked="" type="checkbox"/>
Remote Monitoring Equipment	<input checked="" type="checkbox"/>
Residential Respite	<input checked="" type="checkbox"/>
Social Work	<input type="checkbox"/>
Specialized Medical Equipment & Supplies	<input type="checkbox"/>
Supported Employment	<input type="checkbox"/>
Supported Living	<input type="checkbox"/>
Vocational Habilitation	<input type="checkbox"/>

At the bottom of the page, there are buttons for 'Previous', 'Save', and 'Save as', along with a 'Glossary' link. The browser status bar at the bottom indicates 'Trusted sites' and '100%' zoom.

IO AMENDMENT

New Service Planning - Implementation

ISP Planning, Budgeting, & Billing:

- Target date for PAWS & MBS to handle the new service codes: July 25, 2011
 - However, the new services (including the switch from Respite to Residential Respite) will be reimbursable back to July 15, 2011
- MSS will include the new services in August.
 - The majority of the new IO services will be under 'Unscheduled Services' screen.



IO AMENDMENT

MSS - Unscheduled Non HPC Manager - Windows Internet Explorer

File Edit View Favorites Tools Help

MSS - Unscheduled Non HPC Manager

THE OHIO DEPARTMENT OF DEVELOPMENTAL DISABILITIES
Medicaid Services System (MSS) - Unscheduled Non HPC Manager

Welcome MSSUSER17 MSSUSER17 - MSS_Admin [SUPPORT](#) | [APPS LIST](#) | [LOGOUT](#)
[Help Administration](#) | [Help?](#)

Home
Create a New Site
Search for Site by Site Name
Search for Site by Person
Search for Site by Provider

CPT
Manage Individuals
Manage Providers
Manage HPC Staffing Patterns
Manage HPC Calendar
Manage ADS/NMT Patterns
Manage ADS/NMT Calendars
Manage Unscheduled Services
Manage Cost Projections

SPA

Site Name: 30 E. Broad St. **Effective Date:** 1/1/2011 **End Date:** 12/31/9999

Manage: [Site Home](#) | [Edit Site](#) | [Manage Versions](#) | [Manage Notes](#) | [Add Non-Waiver Spans](#) | [Add DRA Exemption](#)

S **B** [Change](#) Client #:
Waiver: 6/18/2011 - 6/17/2012 [Change](#) **Type:** I/O **Status:** ENRL - Temp Medicaid #: xxxxxxxx [Budget Summary](#)

HPC & Transportation Services Equipment/Modification Services **Other Services** ←

Other Services: [Add Other Service](#)

	Start Date:	End Date:	Provider Name:	Service:	Ratio:	# Units:	Total Units:
<i>No data available.</i>							

Trusted sites 100%

IO AMENDMENT

MSS - Windows Internet Explorer

File Edit View Favorites Tools Help

THE OHIO DEPARTMENT OF DEVELOPMENTAL DISABILITIES
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S B [Change](#) **Client #:** **Medicaid #:** xxxxxxxx

Waiver: 6/18/2011 - 6/17/2012 [Change](#) **Type:** I/O **Status:** ENRL - Temp [Budget Summary](#)

Service Frequency: **Start Date:** **End Date:**

Service Provider: RESIDENTIAL HORIZONS

Service Sub Category:

County of Service Delivery: Social Work/Counseling Services
Residential Respite
Remote Monitoring
Nutritional Services
Interpreter Services
Institutional Respite - Licensed Facility - Emergency (LV1)
Institutional Respite - Licensed Facility
Institutional Respite - ICF/MR - Emergency (LV1)
Institutional Respite - ICF/MR
Informal Respite (LV1)
Home Delivered Meals
Community Respite
Adult Family Living
Select a Sub Category

Service Unit Type:

Selected Service: No Service For

Units:
Total # Units:

Trusted sites 100%

IO AMENDMENT

***Adult Family Living (AFL)* means personal care and support services provided to an adult by a caregiver who is related and lives with the individual receiving the services.**

IO AMENDMENT

Adult Family Living is provided in conjunction with residing in the home and is part of the rhythm of life that naturally occurs when people live together as a family. Due to the environment provided by living together as a family, segregating these activities into discrete services is impractical.

IO AMENDMENT

Adult Family Living

“Related to” includes:

- Parent or stepparent (if child is 18 or over)
- Sibling or stepsibling
- Grandparent
- Aunt, uncle, nephew, or niece
- Cousin
- Child or stepchild
- ***Note: The spouse of an individual cannot be paid by the waiver for services provided to that individual.***

IO AMENDMENT

Adult Family Living allows a choice of either:

- A Daily Rate (similar to Adult Foster Care), or
- A 15-minute rate option (maximized at the daily rate x number of days in the waiver span) in cases where multiple family members or other providers share in the delivery of HPC waiver services, and the family member is not paid to provide the majority of those services.
- *As with other IO services, AFL Rates are adjusted according to CODB county designations.*

IO AMENDMENT

- **AFL applies to adult individuals (18 years of age and older) who live with a family member who is providing HPC services as a paid IO certified waiver provider.**
- **Its purpose is to create a simple, affordable and viable long-term service delivery option that promotes the availability of effective and willing providers.**
- **Service resolves 'Natural Supports vs. Paid Hours of Service' Conflicts, Allows for Cost-Predictability, Enables Expansion of Family Providers.**
- **AFL can be provided by independent and agency providers.**

IO AMENDMENT

AFL ‘Grandfathering’ provision—Individuals who meet the AFL definition on July 14th may continue to use HPC.

Rationale:

- **Assures stability to existing ISP-authorized services involving individuals served by relative providers.**
- **Assures predictability and stability of current IO waiver costs.**
- **Allows for existing eligible individual/provider situations to be included where counties and individuals agree to deliver services as AFL.**

NOTE: Existing eligible individual/provider situations may use AFL where counties and individuals agree. Providers must still apply to be certified.

IO AMENDMENT

AFL Transition Plan:

- **Providers meeting the AFL definition wishing to begin to serve individuals must apply to be certified.**
- **MSS will list the service on the “manage unscheduled services” screen.**

IO AMENDMENT

Adult Family Living Codes:

AFL—Daily Rate code

AFF—15-Minute Rate code (the rate is the same
as HPC)

IO AMENDMENT

Respite

- One comprehensive rule that includes the two Respite services in the IO amendment:
 - **Residential** (provided in an institution, licensed facility, or residence); and
 - **Community** (camp)
- Defined as: **“Services provided to individuals unable to care for themselves that are furnished on a short-term basis because of the absence or need for relief of the those persons who normally provide care for the individuals.”**

IO AMENDMENT

Residential Respite is the new term for 24-hour Respite provided in an ICF, licensed facility or other residence.

- **Current rates apply:**
 - \$200/day for ICFs;
 - \$130/day for licensed facilities & agencies
- **Because of the new service name and the 90-day limitation, new billing codes have been incorporated.**
 - **Target date for new codes to be available in PAWS/MBS is July 25, 2011 - but will be reimbursable back to July 15, 2011.**

IO AMENDMENT

Residential Respite

90 calendar days per waiver eligibility span—New limit

- Counties and providers will need to adjust plans accordingly as usage of (Residential) Respite approaches the 90-day limit.
- Providers will not have to give 30-days' notice to end the respite stay if it is according to the ISP plan (& 90 day limitation), but will if they no longer wish to provide the service.

IO AMENDMENT

Community Respite is the new *service* that creates a daily rate for individuals attending camp programs (instead of utilizing HPC)

- **Three distinct billing units:**
 - Full Day (24 hr)
 - Partial Day (5-7 hrs)
 - 15-min. unit (less than 5 hrs or more than 7 hrs without overnight stay)
- **The service is based on a 1:3 staffing ratio.**

IO AMENDMENT

Community Respite specifications:

- **Only Agency Providers**
- **Only be provided outside of an individual's home in a camp, recreation center, or other place where an organized community program or activity occurs.**
- **Cannot be simultaneously provided at the same location where Adult Day Support or Voc. Habilitation is provided.**
- **Providers will have to provide assurances that they hold certifications and licenses to lead specialized activities, e.g. water safety.**
- **Cannot be simultaneously provided at the same location as HPC services**

IO AMENDMENT

Community Respite (cont'd)

- Are included in the funding level subject to the ODDP designated funding ranges.
- Are adjusted according the CODB county designation.
- Rates do not include room and board.
- Only one provider of Residential Respite or Community Respite can use a daily billing unit on a given day.
- Limitation of 60 calendar days per waiver eligibility span

IO AMENDMENT

Community Respite (cont'd)

DODD will allow providers of service that meet this service definition to continue to use HPC until October 1, 2011. This will allow a smooth transition through the summer season.

IO AMENDMENT

Residential Respite Codes:

ALI— Residential Respite in ICF/MR, based on 24-hr period, Rate is \$200 per day

ALN—Residential Respite in licensed facility, based on 24-hr period, \$130 per day

ALR—Residential Respite in non-licensed facility or other residence, based on 24-hr period, \$130 per day*

*** *Current Respite providers who also want to bill under the ALR (non-licensed facility/other residence) code will need to go through the certification process 'add-on' a service.***

IO AMENDMENT

Community Respite Codes:

ARN—Community Respite, based on full day (overnight)

ARD—Community Respite, partial day (between 5 and 7 hours)

ARF—Community Respite, 15-minute rate for unplanned situations where the other rates do not apply.

A66 is the PAWS roll-up code for Community Respite. MSS will apply it automatically.

IO AMENDMENT

Remote Monitoring means the monitoring of an individual in his or her residence by staff using one or more of the following systems: live video feed, live audio feed, motion sensing system, sensors, RFID, web-based monitoring system, or other device approved by DODD. The system shall include devices to engage in live 2-way communication with the individual being monitored.

Note: Majority of RM systems do not use video cameras; most systems are based on sensors and similar devices.

IO AMENDMENT

Remote Monitoring *specifications:*

Service would not be for everyone – individuals who want to use the service will need to be assessed to determine if service is appropriate for them in ensuring their health and welfare.

- **OACBDD & OPRA collaborated on RM assessment tool; their presentation of that tool follows this one.**

IO AMENDMENT

Remote Monitoring *specifications:*

- **Can only be provided by Agency Providers**
- **Must ensure health and safety**
- **Must be used to reduce/replace the amount of HPC an individual receives.**
- **Remote Monitoring Base must not be located inside the residence**
- **Must be done in real-time (not via a recording)**
- **Cannot be provided in a non-residential setting.**

IO AMENDMENT

Remote Monitoring *specifications:*

- **Notification must be displayed inside the residence when monitoring is conducted using video/audio equipment (*to be in compliance with Federal wiretapping laws*)**
- **All individuals residing at the site – whether directly receiving the service or not – must provide informed consent for this service to be used at that site.**
- **Protocol for backup support to respond in-person when the situation warrants it is individual-specific and must be spelled out in the individual's plan.**

IO AMENDMENT

Remote Monitoring *specifications:*

- **During provider selection process, provider must disclose to individual and ISP team its current ratio of monitoring staff to individuals.**
 - **This information must be updated at least annually for individuals who receive this service.**
- **Provider must have backup power system at the Remote Monitoring base in event of electrical outages.**
 - **If system stops working at individual's residence, RM provider will contact backup support person.**
- **While RM is being provided, RM staff are not to have any duties other than monitoring.**

IO AMENDMENT

Remote Monitoring

- **Rate Model 1 is \$6.47 per hour/per site* when natural (unpaid) backup support is available**
- **Under this circumstance, the Remote Monitoring System agency:**
 - **must be certified as an RM waiver provider; and**
 - **submits the claims to the Dept.**

****“Per site” means the rate will be divided equally among the individuals in that site who are receiving the service.***

IO AMENDMENT

Remote Monitoring

- **Rate Model 2 is \$9.83 per hour/per site* when HPC Provider is providing the backup support.**
 - **Under this model, RM would switch to HPC when backup support is contacted**
- **The HPC provider would be the Remote Monitoring “provider of record” - meaning the HPC provider would either:**
 - **provide Remote Monitoring themselves, or**
 - **enter into an agreement with a Remote Monitoring System agency**

**“Per site” means the rate will be divided equally among the individuals in that site who are receiving the service.*

IO AMENDMENT

Remote Monitoring Equipment (RME)

- Separate service from Remote Monitoring Service.
- To be used in the individual's residence.
- Capped at \$5,000 annually (for all items).
- **Providers** of RME have the option to lease, purchase, or manufacture the equipment.
- RME is to be billed on monthly basis for equipment, delivery & installation, and maintenance & testing.
- When two or more individuals share Remote Monitoring Equipment at a residence, **the cost for equipment that is shared will be divided equally among those using the service.**

IO AMENDMENT

Remote Monitoring Equipment

- A provider's charge for Remote Monitoring Equipment is a monthly charge. The concepts around the language in the rule are as follows:
 - First, the monthly charge is calculated differently depending on how the provider acquires the equipment provided to the individual:

IO AMENDMENT

Remote Monitoring Equipment

- If the RME provider purchases the equipment from a supplier: the monthly charge is determined by *what the provider paid for the equipment plus the cost of any freight or insurance charges, taxes, import duties, and the cost any accessories, etc. needed to operate the equipment.* (The rule refers to these additional costs as acquisition costs.)
- If the RME provider leases the equipment from a supplier: the monthly charge is determined by *the equipment manufacturer's suggested retail price.*
- If the RME provider manufactures the equipment: the monthly charge is determined by *the suggested retail price for the same or comparable item of equipment recommended by one or more other manufacturers.*

IO AMENDMENT

Remote Monitoring Equipment

- **Second**, the monthly charge is determined by the useful life of the equipment.
- Useful life (which means how long the equipment is expected to last) is defined as a period of three years.
- For example: a particular item of Remote Monitoring Equipment has a useful life of 36 months; the provider purchases the equipment for \$200; and there are no additional acquisition costs.
 - In this case, you would calculate the monthly charge by dividing \$200 by 36 months, which equals \$5.56 per month.

IO AMENDMENT

Remote Monitoring Equipment

- **Finally, the monthly charge includes an additional reasonable percentage adequate to cover the provider's costs for the following:**
 - **Delivery of the equipment.**
 - **Installation and assembly of the equipment.**
 - **Adjustments and/or modifications of the equipment.**
 - **Conducting monthly testing of the equipment.**
 - **Maintenance and necessary repairs to the equipment.**
 - **Replacing equipment that malfunctions prior to the expiration its useful life for any reason other than misuse or damage by an individual.**

IO AMENDMENT

Remote Monitoring Codes:

AMS— Remote Monitoring with unpaid backup

Per hour/per site, \$6.47

AMR—Remote Monitoring with paid backup

Per hour/per site, \$9.83

AML—Remote Monitoring Equipment

Per month; Payment rate cannot exceed maximum of \$5,000 per waiver span for all such equipment regardless of number of items.

IO AMENDMENT

Other items in the Amendment

- Unrelated Guardians
 - Revised language in the waiver application will no longer allow for unrelated guardians to be paid to provide direct services to those individuals for whom they provide guardianship.
 - In addition, a clarification was added that parents cannot be paid to provide direct services to their minor children, now defined as “biological, adoptive, or stepchildren”.
 - County Boards should develop a transition plan for circumstances where this is currently occurring.

IO AMENDMENT

Other items in the Amendment

- Freedom of Choice form
 - CBs will no longer be required to send the signed Freedom of Choice form in to DODD. All of the signed forms for initials and re-determinations must be kept in the individual's file at the county board.
- Cost Projection Tool (CPT) Language
 - Language in the IO waiver application has been revised to reflect the required usage of CPT as the statewide Cost-Projection Tool.

CONTACT INFORMATION

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Developmental Disabilities

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